

Important Notification

OPENREACH UPGRADE

Openreach Project – BT-ALL IP

January 2024

Dear Customer

Re: Intruder Alarm Signalling Upgrade

BT have been upgrading the entire Private Subscriber Telephone Network (PSTN) to a digital service. This upgrade has implications for all intruder alarm systems that use dialling facilities or use the PSTN network as a conduit for alarm signals. The BT Openreach project is due to be complete by the end of 2025.

December 2025 is the proposed date for the end of the project, but it is likely that most analogue telephone lines will be switched off and upgraded before this date.

Please see some relevant web links that provide more information on the BT implementation process and some options to upgrade your intruder alarm.

CSL WEBPAGE

<https://www.csl-group.com/uk/all-ip/security/#:~:text=For%20Fire%20%26%20Security%20Installers%20in,or%20copper%20to%20the%20exchange>

CSL YOUTUBE LINK

<https://youtu.be/xDVz29qP7QQ>

BT WEBPAGE

<https://newsroom.bt.com/bt-announces-regional-rollout-schedule-for-digital-voice/>

if your intruder alarm has a signalling device that requires an analogue telephone line to contact your monitoring station then you will be required to upgrade your alarm signalling device.

There are various options for upgrading and in the main it will depend on existing level of security that your signalling system provides.

If you would like any further information, please do not hesitate to contact us.

Either by telephone 020 8502 1360 or info@essexsecurity.co.uk

Kind Regards



Gerry Donoghue

Director, Essex Security Services Ltd

